## CORE SYSTEMS REQUEST GUIDELINES

The table below outlines several key guidelines that must be met when considering new requests impacting the Knight Vision Program activities. Core Systems = PeopleSoft, Ancillary Systems, and/or Knight Vision Program

Production Freeze Definition	Decision	Criteria	Examples
*	Approve	<ul> <li>Legislative or regulatory mandate</li> <li>University wide-initiative</li> <li>Critical audit finding</li> <li>Critical production issue</li> <li>Current contractual obligations</li> </ul>	President's Reorganization Reports required by BOT
The process in which the rules for making changes to the source code or related resources become more strict. The following criteria will be used to evaluate if a new PeopleSoft request will be approved, deferred or declined.	Deferred	<ul> <li>Any initiative that:</li> <li>Needs to be redone in new Cloud ERP</li> <li>Planned as part of the new Cloud ERP functionality</li> <li>Requires resources assigned to the ERP implementation</li> </ul>	New, upgraded, or replacement software integration with PeopleSoft
	Decline	<ul> <li>Department efficiency/process improvement</li> <li>May be included in a future PeopleSoft enhancement</li> <li>System/code will impact in-progress code changes</li> <li>Limited resources/time</li> <li>Vendor support requirements</li> </ul>	Create new project intake form in PeopleSoft

Requests for student module changes will be considered on a case by case basis and will depend on university impact, resource availability and other project priorities.

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